



# Shopify – SAP Business ByDesign

## Integration Application



### Prebuilt integration to automate order processing, fulfillments, inventory management, and more between Shopify and SAP Business ByDesign



#### Embedded business logic

Benefit from the learnings of thousands of customers by using prebuilt flows, settings, and configurations that automate common use cases.



#### Fully managed with automatic updates

Managed by Celigo or our partners, so support for new use cases or updates to APIs are regularly pushed without any downtime.



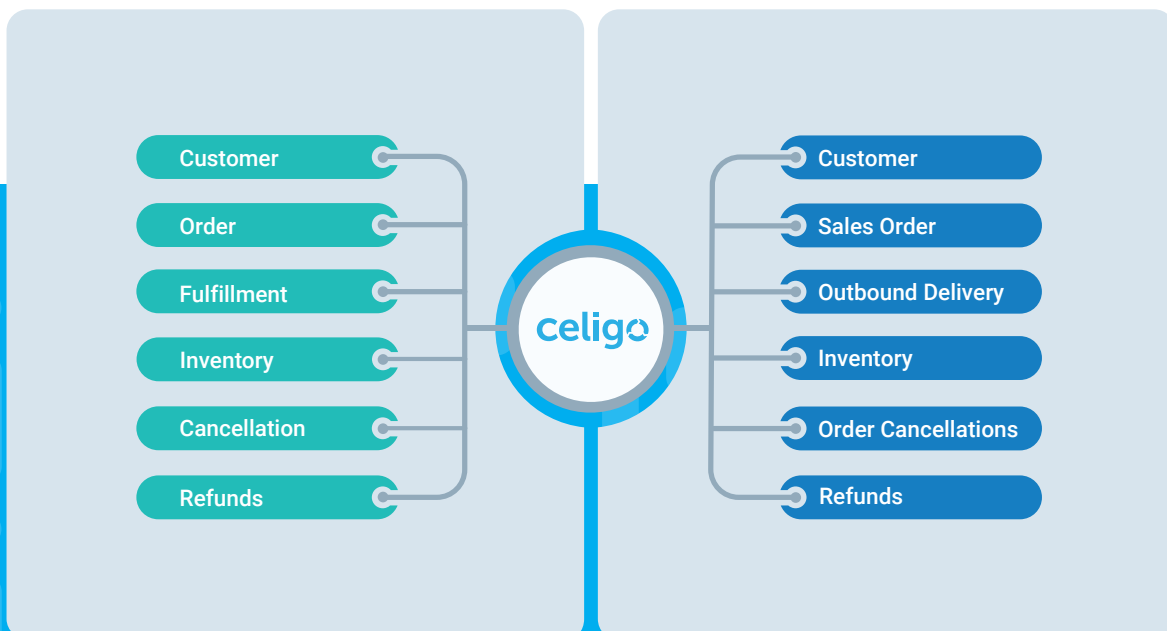
#### Fastest time to business value

Designed for line-of-business users to automate order to fulfillment business processes 100% out of the box without waiting on expensive technical resources.



#### Future-proof platform extensibility

Built on the Celigo iPaaS, benefit from enterprise grade data security, AI-powered error management and the ability to support custom use cases.



# Advanced Capabilities

## ✓ Multi-Channel Order Sync

Synchronize orders from all channels, including social, and phone orders, between Shopify and SAP Business ByDesign to make sure orders are not missed or delayed.

## ✓ Sales Tax Handling

Use either SAP Business ByDesign or Shopify to calculate sales taxes. If Shopify is used, import tax as a single line in SAP Business ByDesign.

## ✓ Inventory Support

Update inventory levels from either single or multiple warehouse locations with support for all SAP Business ByDesign Item types.

## ✓ Payment Capture

Configure payments to be captured in Shopify and SAP Business ByDesign at time of sale and order fulfillment.

## ✓ Cancellations and Refunds

Sync order cancellations and refunds from Shopify to SAP Business ByDesign and vice versa to keep Customer Service, Finance and customers up-to-date.

## ✓ Order Total Variance Handling

If an order total does not match between SAP Business ByDesign and Shopify due to different tax rates, the difference is automatically stored in a custom field on the sales order to ensure financial reporting integrity.

## Built on the **Leading iPaaS Platform** with infinite scalability

Secure, Low-Code, Self-Service

The Celigo integration platform (iPaaS) enables IT and non-IT teams alike to quickly automate SAP Business ByDesign processes end-to-end using proven best practices.

