celigo

Cash Application Manager (CAM)

Automate Bank Transactions
in NetSuite—A/R Processing made easy

Banks

Invoicing

ORACLE
NetSuite
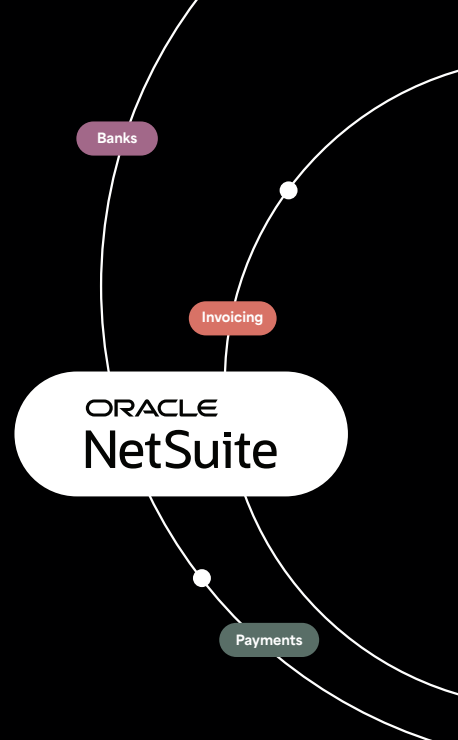
Payments

Automate cash application of incoming payments in NetSuite. Reduce DSO by automatically applying bank payments—including checks, wire transfers, and ACH payments—against invoices in NetSuite.

Payment Capture
Automatically import bank payment files into NetSuite

Cash Application
Apply customer payments to outstanding invoices in NetSuite
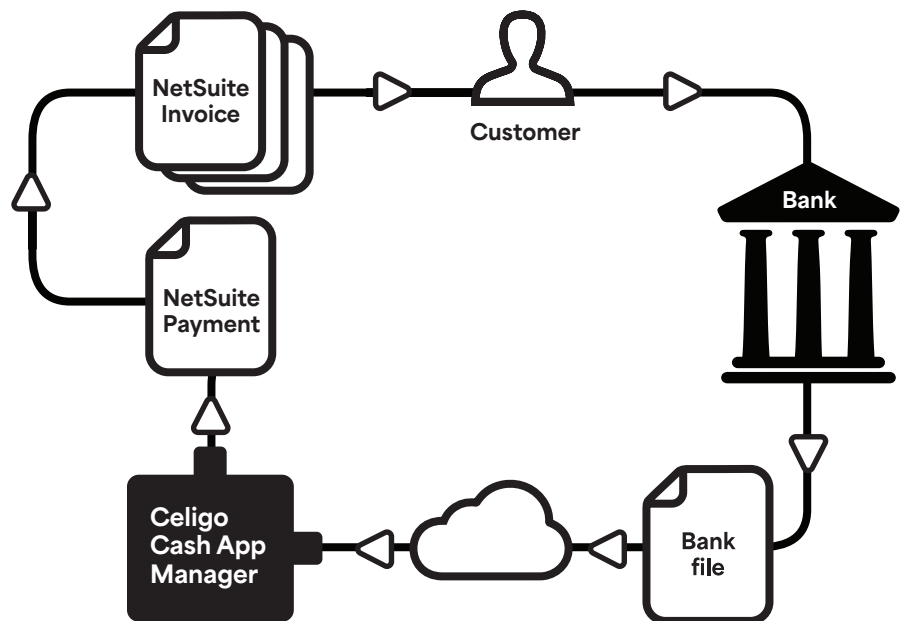
Exceptions Handling
Automatically flag and easily view discrepancies in integrated dashboard

Security
For secure transmission, SFTP transfers are used.

Dashboard
Easily monitor activities and resolve errors using an intuitive dashboard

NetSuite Invoice

Customer

Bank

NetSuite Payment

Celigo Cash App Manager

Bank file

Your CAM Journey

1 · Selection
Banks and payment types (lockbox, ACH, wires) to be automated with CAM are identified during pre-sale process.

2 · Scope Definition
Celigo demos CAM, discusses your business needs, and confirms file formats.

3 · CAM Milestone Sessions
Celigo Project Manager kicks off your project and works with you and your bank to complete the Milestone Checklist. The milestones are represented in the CAM Prerequisites Phase below. The goal of this phase of the project is to get alignment and prepare for CAM configuration and testing.

IMPLEMENTATION PHASE

5 · Training
Implementation Team provides CAM training, supports testing, coordinates the move to production with you and your bank, and provides post-go-live support.

4 · Installation
Following successful completion of the Milestone Checklist, the Implementation Team installs, configures, and demos CAM using a bank file containing real customer payments.

ADOPTION PHASE

6 · Ongoing Support
Celigo Support and your Account Manager are available as needed

> The following is a general estimate. Actual timeline depends on many factors, including bank, file format, resource availability, testing/training methodology, data in NetSuite Sandbox, date of NetSuite go-live, etc.

CAM Prerequisites Phase (aka Milestone sessions)
Prepare for testing CAM with Real Customer Payments

Role	Task	Weeks	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Customer	Engage bank.	1 Day	●													
Bank	Assign Bank Project Team: PM, file format expert(s), & sFTP contact.	2 Weeks	▬	▬												
Customer, Bank, Celigo	Attend CAM Milestone Sessions to align on file format and discuss action items.	3 Weeks		▬	▬	▬										
Bank	Provide file with customers' payments.	4 - 6 Weeks		▬	▬	▬	▬	▬								
Celigo	Schedule Initial Implementation call. Prepare for Implementation.	1 Week						▬								

CAM Implementation Phase
Install, Configure, Demo, Test, Move to Production, Go live

Role	Task	Weeks	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Customer and Celigo	Initial Call with Celigo Consultant: Get/confirm access for Integrator.IO and NetSuite.	1 Day							●							
Celigo	Install and configure CAM, and prepare for the demo.	1 Week							▬							
Celigo	Demo CAM. Train how to handle different payment statuses.	1 Day								●						
Customer	Test CAM. Testing is iterative. Duration depends on file format, changes requested, your testing/training methodology.	1 - 6 Weeks								▬	▬	▬	▬			
Customer	Provide Feedback to Bank and Celigo.	1 - 6 Weeks								▬	▬	▬	▬			
Bank or Celigo	Make updates based on Feedback.	1 - 6 Weeks								▬	▬	▬	▬			
Customer	Confirm that testing completed.	1 Day												●		
Bank and Celigo	Move to production.	1 Week												▬		
Celigo	Provide post-go-live support.	2 Weeks													▬	▬

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