



Shopify – SAP Business ByDesign

Integration Application



Prebuilt integration to automate order processing, fulfillments, inventory management, and more between Shopify and SAP Business ByDesign



Embedded business logic

Benefit from the learnings of thousands of customers by using prebuilt flows, settings, and configurations that automate common use cases.



Fully managed with automatic updates

Managed by Celigo or our partners, so support for new use cases or updates to APIs are regularly pushed without any downtime.



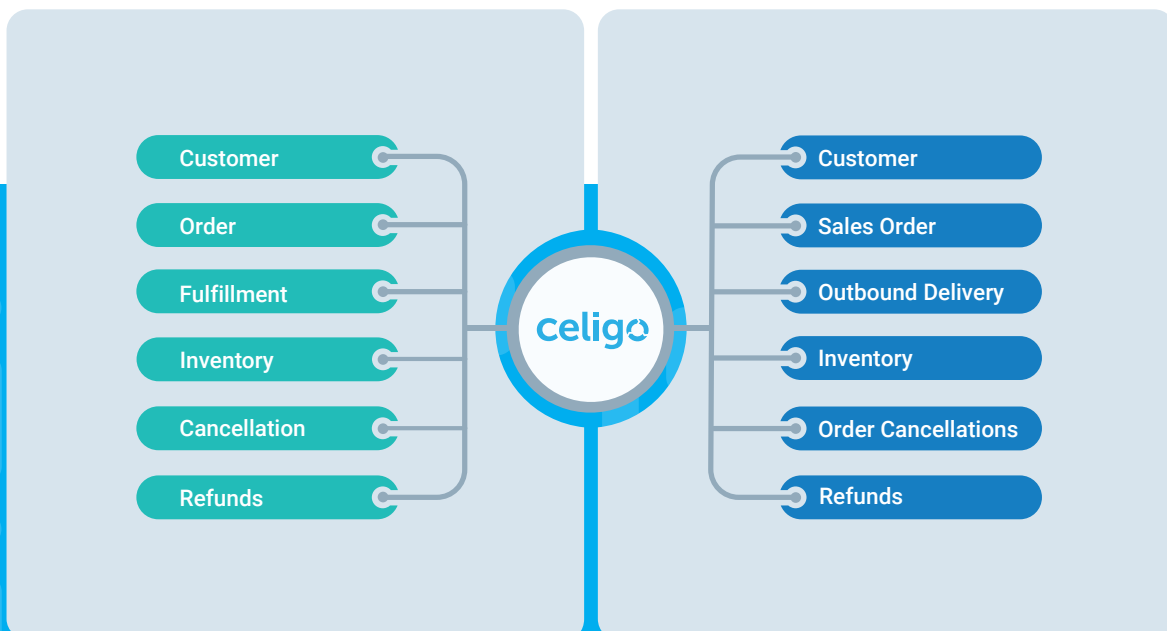
Fastest time to business value

Designed for line-of-business users to automate order to fulfillment business processes 100% out of the box without waiting on expensive technical resources.



Future-proof platform extensibility

Built on the Celigo iPaaS, benefit from enterprise grade data security, AI-powered error management and the ability to support custom use cases.



Advanced Capabilities

✓ Multi-Channel Order Sync

Synchronize orders from all channels, including social, and phone orders, between Shopify and SAP Business ByDesign to make sure orders are not missed or delayed.

✓ Sales Tax Handling

Use either SAP Business ByDesign or Shopify to calculate sales taxes. If Shopify is used, import tax as a single line in SAP Business ByDesign.

✓ Inventory Support

Update inventory levels from either single or multiple warehouse locations with support for all SAP Business ByDesign Item types.

✓ Payment Capture

Configure payments to be captured in Shopify and SAP Business ByDesign at time of sale and order fulfillment.

✓ Cancellations and Refunds

Sync order cancellations and refunds between Shopify and SAP Business ByDesign to keep Customer Service, Finance and customers up-to-date.

✓ Order Total Variance Handling

If an order total does not match between SAP Business ByDesign and Shopify due to different tax rates, the difference is automatically stored in a custom field on the sales order to ensure financial reporting integrity.

Built on the **Leading iPaaS Platform** with infinite scalability

Secure, Low-Code, Self-Service

The Celigo integration platform (iPaaS) enables IT and non-IT teams alike to quickly automate SAP Business ByDesign processes end-to-end using proven best practices.

